

Interface Driving Academy (IDA) Policies Regarding Examinations

1. The fees* for the Knowledge exam is \$20: (If payment is made at the time you test it must be made in cash)
 - a. **Seating is limited and assigned on a first come basis. Arrive at least 15 minutes before testing time; the doors will be locked 10 minutes prior to the test start time. You will have 50 minutes to complete the test**
2. The fees* for the Skills exam is \$60. Advanced reservations are required.
3. The fee* for 45 minutes of training prior to the skills exam is \$65. Reservations are required and payment must be made with Reservation
These fees are NOT part of your Traffic Safety Course or DOL's application and licensing fees
4. Refund Policy: Refunds are not given for missed appointments or failed exams. Arrive at least 10 minutes prior to your appointment **If you are late for scheduled appointment time; you may miss your appointment slot.**
5. Scheduling a driving exams can be done from our website. <https://www.interfacedrivingacademy.com/dol-driving-tests.phtml>
6. The Knowledge exam consists of 40 multiple-choice questions about traffic safety laws; the minimum passing score is 32.
7. The drive test will test the applicants' ability to drive legally and safely; a minimum score of 80% is required to pass.
8. Your exam scores will be entered into the DOL database within 24 hours. Passing the knowledge and drive test does not guarantee that an applicant will be issued a driver license. The Department of Licensing will determine if an applicant has met all licensing requirements and issue the license. If you are under the age of 18 you must be at least 16 years old, successfully completed a traffic safety education course, have had your permit for at least 6 months and have had 50 hours driving experience with at least 10 night driving hours to apply for your driver's license.
9. The Department of Licensing reserves the right to conduct random re-examinations; applicants refusing to take a reexamination may have their license revoked.
10. IDA will strive to resolve any issues or concerns; please contact us in writing by emailing your concern to info@interfacedrivingacademy.com. Any unresolved grievance can be filed with the State of Washington; instructions for filing a grievance are found on the following webpage. <http://www.dol.wa.gov/business/drivertraining/dtcomplaint.html>
11. We reserve the right to refuse services to anyone.
12. If you received a letter from DOL to take an examination or have a physical, mental, visual or any medical issue, you must test at a DOL office. Failure to disclose this information prior to testing will result in your test not being honored at DOL to obtain your license and we will not refund the test fee.
13. Your car must be legal to operate on public streets. This includes, but is not limited to: windshield, seat belts, wipers, defroster, tires, mirrors, all brake and reverse lights, turn signals and be legally licensed/tabs current.
14. You will need to demonstrate arm signals prior to beginning the skills test.
15. Pursuant to RCW 46.20.720 a driver convicted of an alcohol offense may be required to have an Ignition Interlock Device (IID) in order to drive. The applicant must take the skills exam in their vehicle using the IID.
16. Applicants wishing to use their own vehicle for their skills exam are required to provide proof of insurance and current registration, (current tabs), on the day of the test.
17. At the time of the test, provide proof of identification such as a photo permit, out of state license, or school year book.

I have been given the opportunity to review the school's testing Policies.

Signed _____ Date _____

Email Address _____ Phone Number _____